



Strategic Plan

2023 to 2025

Our Vision: All Grandcarers are empowered to provide a safe, secure and nurturing family environment where all children in their care can thrive.

Our Purpose: is to provide comprehensive support to Grandcarers through financial assistance, personal support, information provision, and advocacy. We aim to empower Grandcarers to achieve positive outcomes for themselves and children in their care.

Definition of Grandcarer: Grandcarers are full time carers of, or alienated from, their kin's children. Grandcarers SA primarily supports grandparents but also supports other full time informal kinship carers.

Goals

1. To provide personal support to Grandcarers
2. To provide relevant information to Grandcarers
3. To provide financial assistance to Grandcarers
4. To achieve legislative and policy change for the rights of Grandcarers
5. To build partnerships with other organisations to strengthen support for Grandcarers
6. To increase public awareness of the issues faced by Grandcarers
7. To develop a sustainable and effective organisation

Objectives:

1. **Personal Support:**
 - a. To provide personal and telephone support to at least 200 Grandcarers each year
 - b. To expand the number of Village locations, to provide peer and facilitated support for Grandcarers, by an additional three villages per year
 - c. To investigate the feasibility of providing additional services for the benefit of clients.
2. **Information Provision:**
 - a. To provide information on relevant services, referrals and resources to at least 200 Grandcarers each year
 - b. To develop and implement an online resource facility to provide access to information for Grandcarers
 - c. To develop a regular newsletter to keep Grandcarers informed about relevant news and events
3. **Financial Assistance:**
 - a. To provide Education and Development Fund (EDF) financial assistance for at least 250 children in the care of Grandcarers by the end of each financial year
 - b. To increase the EDF financial assistance individual limit, for children in the care of Grandcarers, by at least 10% over the next three years
 - c. To explore additional EDF funding opportunities to increase the amount of financial assistance available by at least 10% over the next three years.
 - d. To explore additional funding opportunities to provide additional client services.



4. **Legislative and Policy change:**
 - a. To advocate for legislative and policy change for Grandcarers through engagement with government and other relevant stakeholders
 - b. To develop and implement a media strategy to increase public awareness of the issues faced by Grandcarers
 - c. To establish a forum to give Grandcarers the opportunity to voice their concerns and provide feedback.

5. **Partnerships:**
 - a. To establish partnerships to strengthen support for Grandcarers SA
 - b. To participate in relevant networks to share knowledge and resources with and from other organisations
 - c. To explore opportunities to collaborate with organisations in related fields.

6. **Public Awareness:**
 - a. To increase public awareness of the value of Grandcarers and the challenges they face
 - b. To establish and maintain a strong public profile

7. **Sustainable and effective organisation**
 - a. To seek additional grant and funding opportunities
 - b. To complete the Australian Service Excellence Standards process requirements of the Department of Human Services by December 2024
 - c. Conduct a bi-annual survey of all team members relating to culture and the values of the organisation
 - d. Conduct periodic surveys of clients and stakeholders
 - e. To build team expertise and qualifications through the development of training and experiential opportunities.

Implementation:

The strategic plan will be implemented by the organisation's Operations team in collaboration with volunteers, clients and other stakeholders.

The implementation will be guided by a detailed operational plan, which will be regularly reviewed and updated to ensure progress is being made towards achieving the goals and objectives of the plan

Reporting

The Chief Executive Officer of Grandcarers SA will periodically provide reports to the Board of Grandcarers SA, detailing operational activities supporting the objectives of this strategic plan and any operational plans formulated to achieve them.

Evaluation:

The implementation of the strategic plan will be evaluated on an ongoing basis to ensure that it remains effective and relevant.

The strategic plan will be reviewed annually by the Board of Grandcarers SA.